PLAYTESTING FEEDBACK FORM

This research aims to develop a analog gamified activity to deliver phishing training specific to small and mediumsized enterprises. This research uses crowdsourced playtesting forms (like this one) to improve the disPHISHinformation game over a series of prototypes. This study is part of a wider postgraduate project investigating game design approaches to educate against disinformation. This project, "The Disinformation Game: A Gamified-Approach to Identifying Disinformation" is funded by EPSRC, and supervised by Prof Oliver Buckley (o.buckley@uea.ac.uk), Dr Jason Lines (J.Lines@uea.ac.uk), and Dr Helen Pallett (<u>H.Pallett@uea.ac.uk</u>).

All data collected as part of the research will be held in accordance with the UEA Resaerch Data Management Policy. All data collected will only be used for the purposes of this study. The playtest forms are completely anonymous, and any de-anonymising information collected in openended questions will be redacted. In accordance with UEA research data management policy, anonymised data will be stored securely on-site for up to 10 years after the project end date, before being deleted. If you have any queries or concerns at any point, you can contact the lead of the study, Niklas Henderson (n.henderson@uea.ac.uk). You can also contact the project primary supervisor Oliver Buckley (<u>o.buckley@uea.ac.uk</u>). You can withdraw your playtest form submission at any time by contacting the study lead, Niklas Henderson (<u>n.henderson@uea.ac.uk</u>). If you do decide to withdraw from the study, and information you have provided to us will be deleted and not included in any results. By completing this palytest form and submitting it, you consent to taking part in this research and that you understand the information provided above.

COMPLETE THIS PART BEFORE STARTING PLAY ISPHISH I The dis**PHISH** ne The dis**PHISH** Date: Number of players: Do you think you'll enjoy this game? \Box Yes \Box No Have you played before? □ Yes □ No What is your age? □ 18-24 □ 25-30 □ 31-40 □ 41-50 □ 51-60 □ over 60 □ Prefer not to say What is your gender? □ Male □ Female □ Transgender □ Non-binary □ Other □ Prefer not to say What is your nationality? What is your education level (highest □ Secondary education (e.g. GED/GCSE) completed)? □ High school diploma/A-levels Technical/community college □ Undergraduate degree (BA/BSc/ Other) □ Graduate degree (MA/MSc/MPhil/Other) □ Doctorate degree □ Other How regularly do you play games \Box Very frequently (every day) (board games and/or digital games)? \Box Frequently (at least once a week) \Box Infrequently (at least once a month) \Box Very infrequently (at least once a year) □ Never \Box Very frequently (most of the day) How regularly do you use a computer for work? \Box Frequently (at least once a day) \Box Infrequently (at least once a week) \Box Very infrequently (at least once a month) Never How cyber-aware do you feel? □ Very cyber-aware, always on the lookout for phishing Cyber-aware, Usually on the lookout for phishing □ Somewhat cyber-aware, have sometimes felt unsure about phishing □ Not very cyber-aware, have very occasionally thought about phishing □ Absolutely not cyber-aware, little understanding of phishing

COMPLETE THIS PART AFTER PLAYING THE DISPHISHINFORMATION GAME

Very Much 🗌

□ □ Not at all

How clear were the instructions provided with the game?

Did you get stuck when playing?

Did you enjoy playing the disPHISHinformation game? What elements did you enjoy?

What elements did you not enjoy?

What would you like to see more of in the game?

Do you feel that there was anything missing from the disPHISHinformation game?

In the last 12 months, have you completed security	🗆 Yes 🗆 No	
training at an organisation you work at?		
If so, how long ago?		
If so, how much do you feel you learned from your last	Huge amount 🗌 🔲 🔲 🔲 🔲 Nothing at all	
security training experience?		
If so, what do you feel were the main differences between your last security training experience, and the		
disPHISHinformation game?		

How cyber-aware do you feel?	\square Very cyber-aware, always on the lookout for phishing
	\Box Cyber-aware, Usually on the lookout for phishing
	\square Somewhat cyber-aware, have sometimes felt unsure about phishing
	\square Not very cyber-aware, have very occasionally thought about phishing
	\square Absolutely not cyber-aware, little understanding of phishing
What features tell you that an email/SMS/phone call is phishing?	